



Landscape Products, Inc. Warranty Policies

Landscape Products, Inc. items are guaranteed against defects resulting from faulty workmanship or materials as stated in the policy guidelines below. Landscape Products will repair or replace any Landscape Products professional landscape or agricultural product at no charge for the warranty period. Product must be returned to the distributor where it was purchased and no warranty shall extend beyond those items listed on the sales invoice. Landscape Products shall not be responsible for consequential damages, nonconforming performance due to improper irrigation system design, installation and maintenance practices, damage due to animals, freezing, contamination, and acts of God. Labor cost and other expenses required to replace such defective product or repair any damage resulting from the use thereof will not be assumed by Landscape Products. This commitment to repair or replace product is the complete and total Landscape Products, Inc. warranty.

1. **Inline Dripline and Blank Polyethylene Tubing** – EZ-ID CV dripline and all extruded polyethylene tubing is warranted to be free from original defects in workmanship and materials for a period of (7) seven years and (15) fifteen years against environmental stress cracking.
2. **VP10, VP15, VP20 Plastic Remote Control Valves, ¾" and 1" Drip Zone with Valve** – warranted to be free from original defects in workmanship and materials for a period of (2) two years.
3. **IPS Hose, Swing Pipe & Swing Joints, Fittings, Drip Zones, Filters, Quick Coupler Valves, Emission Devices, Micro Sprays and All Other Products and Accessories** – warranted to be free from original defects in workmanship and materials for a period of (1) one year.
4. **Low Voltage Lighting fixtures, transformers, & lamps** - Landscape Products Professional Outdoor Lighting is designed and manufactured to give industry professionals the confidence, performance, and value they expect in professional grade landscape lighting products. Our line of landscape lighting provides the following warranties: antique brass models are backed by a lifetime warranty; all aluminum products, low voltage lamps, and integrated stainless-steel transformers are covered for a period of 5-years. Ledge lights are covered for a period of 10 years.

Return Goods Authorization

A return goods authorization (RGA) must be obtained from Landscape Products before warranty items are returned to the factory. A warranty claim shall be submitted in writing within the warranty period stated above and not more than (45) forty-five days after discovery of the defect. Returned products should be delivered to the following address:

Attn: Quality Control Department

Landscape Products, Inc.
610 S. 80th Ave.
Tolleson, AZ 85353
Office: (623) 643-9704

Product Design Improvements

Landscape Products, Inc. reserves the right to make manufacturing improvements and design changes to enhance product performance. We make this claim without assuming liability to change products previously purchased/sold.

For more information or to find a distributor, contact:

Landscape Products Inc.
610 S. 80th Avenue, Tolleson, AZ 85353
Office: (623) 643-9704 Fax: (623) 643-9734

www.landscapeproductsinc.com